

# Media Release



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## **ANZ provides assistance for customers impacted by equine flu outbreak**

ANZ today announced an assistance package for customers whose jobs and businesses have been impacted by the equine flu outbreak currently affecting the Australian horse racing and breeding industry, and the recreational horse industry.

ANZ Group Managing Director Personal Mr Brian Hartzler said: "Many people involved in horse racing or breeding, or with recreational horses – the strappers, stable hands or barrier attendants - are working for the love of horses and for the love of racing. Many of these Australians work part-time or on casual hours.

"The horse industry is also the life blood of many regional and rural towns around Australia through the thousands of people involved in providing services such as feed and transport. Queensland and New South Wales are being hardest hit, facing another weekend without racing.

"We know that many of these people are our customers and they will need support. The measures we are announcing are a small but tangible way we can assist them. We will take a case by case assessment of customer needs for where further financial assistance is required," Mr Hartzler said.

The ANZ Assistance Package will be available to customers directly or indirectly involved in the horse racing and breeding industry, and the recreational horse industry who have been impacted during the equine flu outbreak. The measures include:

- suspending repayments on loans for three months
- waive fees associated with restructuring business loans considered necessary due to equine flu impacts
- waive early withdrawal costs for term deposits
- considering temporary adjustments to customer lending limits including credit cards to assist them to cope financially with unexpected costs arising from inability to work.

Customers who wish to take advantage of the assistance measures should approach their local ANZ branch or contact ANZ's National Customer Service Centre on 13 13 14 to discuss the impact of the equine flu outbreak on their business or personal financial circumstances.

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