

Responsible gambling

Our commitment

The Tabcorp Group is committed to delivering its products and services in a responsible manner, to maximise customer enjoyment and minimise the potential harm that can arise from gambling for some individuals. The Group maintains a leadership position in this area, and liaises closely with customers, community stakeholders and governments to support the long-term sustainability of the industry.

Tabcorp Responsible Gambling Code of Practice

The Tabcorp Responsible Gambling Code of Practice is an initiative of the Tabcorp Group that sets common standards for the responsible delivery of gambling products and services for the Group's gambling operations and venues. The Code was revised in 2006, and during the financial year ended 30 June 2007 it was implemented across the Group. KPMG is engaged to conduct an annual review of compliance with the Code, and during the year KPMG also evaluated employee training and awareness, which is an important part of the Code. The Code is available from the Responsible Gambling section of Tabcorp's website at www.tabcorp.com.au.

Our people

Throughout the Tabcorp Group, our people work hard to provide the most engaging and enriching gambling and entertainment experiences for our customers, and for the benefit of all stakeholders.

Shine Reward and Recognition program

The Group's Shine Reward and Recognition program identifies employees who have delivered exceptional performances, and celebrates and rewards their achievements. Prizes are presented at special events throughout the year, with annual awards for the most outstanding contributions.

Code of Conduct

The Tabcorp Code of Conduct was implemented across the entire Group in May 2007. The Code establishes the behaviour that is expected from all employees, Directors

Responsible gambling awareness

In May 2007, the Tabcorp Group again supported the annual Victorian Responsible Gambling Awareness Week. The aim of the week was to raise community awareness of responsible gambling, and provide Victorian gamblers with information so that when they gamble, they do so responsibly. Similar awareness activities were conducted within the Company's casinos, to reinforce to employees the importance of responsible gambling.

Responsible gambling research

The Tabcorp Group is the largest contributor to the Australian Gaming Council, which facilitates research into issues concerning compulsive and responsible gambling.

During the year, Tabcorp provided seed funding towards establishing the Victorian Institute for Gambling and Social Health.

Visit www.tabcorp.com.au for more information.

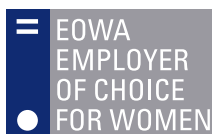
The Tabcorp Group's commitment to responsible gambling and corporate social responsibility has been recognised by its inclusion in well regarded investment indices.



and contractors. Associated policies were revised and also rolled out across the Group. An employee training and awareness program commenced in mid 2007, which is compulsory for all employees.

Refer also to page 22 of the Corporate Governance statement of this annual report.

The Code of Conduct is available from the Corporate Governance section of Tabcorp's website at www.tabcorp.com.au.



Environmental commitment

The Tabcorp Group is committed to operating as efficiently as possible, and reducing its impact on the environment wherever practicable.

The Group's most significant environmental obligations are at its four hotel and casino properties. An Executive Environmental Committee oversees environmental management at these properties. Environmental management plans and procedures are in place to maintain high levels of environmental regulation and performance covering water conservation, energy management and waste recycling.

Energy efficiency programs at the Group's hotel and casino properties have reduced total greenhouse gas emissions by 5% in the past four years.

The Group's hotel and casino properties continue to implement water management strategies, which have reduced water consumption by 9% in the last year, and by 20% over the past four years.

Case study - Star City

A new kitchen waste water recycling plant is being installed to recycle 200,000 litres of water every day. The plant has been trialed, and is awaiting council approval before full commissioning.

Case study - Conrad Treasury

Water saving campaigns include:

- Involving our staff in identifying water saving opportunities;
- Installing water restrictors on taps to reduce water flow;
- Developing awareness among guests;
- Using dry chemicals rather than water in cleaning;
- Using recycled water in air conditioning systems;
- Installing water meters to help identify areas for potential water saving.

These strategies are currently saving 500,000 litres of water per week, which has reduced water consumption by 25% from the prior year.

Case study - Conrad Jupiters

The property uses on average 280,000 litres of recycled water every day.

Recycled water is supplied directly from the council's recycled water treatment plants, which is further treated on site by Conrad Jupiters.

The recycled water is used in toilets and for maintaining landscape gardens.

Enriching communities



Community Connections

The focus of the Tabcorp Group's community investment programs is on working with community organisations that will help bring people together in a way that delivers positive and lasting change for people in need - particularly among the most disadvantaged.

Our community investment activities cover three key areas:

- Community partnerships
- Employee engagement
- Local community sponsorships

The Group's businesses, people and brands participate in sponsorships, fundraising, donations, volunteering and local community partnerships, which helped contribute approximately \$1.4 million to communities during the year.

Tabcorp Shine Community Spirit Awards

The Tabcorp Group recognises the valuable contribution employees make while volunteering their time, skills, knowledge and passion to make a difference to others in need. Each year, the Tabcorp Group awards \$80,000 to be shared among approximately 40 not-for-profit organisations in celebration and recognition of the connection employees make with their community.

State community benefit funds

During the financial year ended 30 June 2007, the Tabcorp Group contributed \$86.1 million, up 2.3% from the previous year, to community benefit funds in Queensland, New South Wales and Victoria.

Visit www.tabcorp.com.au for more information.